

LONG DISTANCE SERVICE

Customer placement of an interstate or international toll call over Company's network constitutes your acceptance of these terms and conditions.

TERMS AND CONDITIONS

I. Services Provided

- a. The Company provides access to facilities, services and equipment over which our Customers may transmit voice, data and other communications of their own choosing to intrastate, and interstate destinations.
- b. The Company provides service on a 7 days per week, 24 hours per day basis to all destinations in the United States (including Alaska and Hawaii).
- c. The Company has customer service representatives available from 8:00 A.M. to 4:30 P.M. Monday through Friday (excluding holidays) to assist its Customers with any questions or problems regarding its toll services. A Company representative can be reached during these hours by dialing (218) 436-2121 or (800) 436-1913.

II. Charges, Bills and Payment for Service

- a. Service is provided and billed on a monthly basis, and will continue to be provided and billed until canceled by the Customer or terminated by the Company.
- b. The Company bills for its toll services on a usage basis. There is a 30-second minimum billing period and billing continues in six second increments thereafter.
- c. The Company will pass through to its Customers all applicable federal, state and local taxes or surcharges.
- d. Payment for all bills rendered by the Company for its toll services are due on the 15th of the month.
- e. No late charge will be assessed upon properly disputed charges (see dispute procedures below).
- f. The Company may require a Customer to make an advance payment prior to or at any time after provision of service.
- g. The Company reserves the right to establish a credit limit for the Customer, and to suspend service to the Customer when the Customer reaches the applicable limit.

LONG DISTANCE SERVICE (Continued)

III. Obligations of Customer

- a. The Customer is responsible for the timely payment of all billed charges for services or facilities provided by the Company, and for the payment of reasonable attorney's fees and court costs if the Company is required to retain an attorney to collect any of its billed charges from the Customer.
- b. The Customer will not use the Company's services in a manner that interferes unreasonably with the use of the services by one or more other Customers.
- c. The Customer will not use the Company's services in an abusive, illegal or fraudulent manner, nor alter or tamper with the Company's connections or facilities.
- d. The Customer will indemnify the Company against any and all liability, including reasonable counsel fees, arising from any claims against the Customer for libel, slander, or infringement of copyright or trademark in connection with any material transmitted by the Customer over the Company's facilities, services or equipment.

IV. Resolution of Billing Disputes

- a. If the procedures of this section are followed, the Customer may withhold payment relating to disputed items pending resolution of the dispute.
- b. Within 15 days of the bill date of a disputed bill, the Company must receive from the Customer an itemized statement in writing which identifies the disputed charges and reasonably explains the basis of the dispute. Failure to comply with this requirement shall mean the bill is deemed correct and all amounts are due to the Company.
- c. The Company shall review the Customer's statement of disputed charges, and shall issue a written initial determination within 15 days after receipt to set forth the Company's proposed resolution of the dispute charges.
- d. If the Customer is not satisfied with the Company's proposed resolution, the Customer must advise the Company in writing within 15 days after receipt of the Company's initial determination, of the specific reasons for the dissatisfaction and provide any additional information the Customer deems pertinent or relevant to the dispute.
- e. Within 15 days after the Company's receipt of additional information, the Company shall make its final determination and resolution of the disputed charges based upon all documentation or information available to the Company.
- f. If the Customer continues to withhold payment of any disputed amounts, determined to be owed to the Company, the Customer's account shall be deemed to be past due, and subject to termination.

LONG DISTANCE SERVICE (Continued)

V. Limitation of the Company's Liability

- a. The Customer assumes all risks, other than those resulting from gross negligence or willful misconduct associated with the provision of all telecommunications services and delivery of messages. The liability of the Company for damages resulting in whole or in part from mistakes, omissions, interruptions, delays, errors or other defects in the intrastate and interstate toll services provided shall not exceed its billed charges for the defective call or calls.
- b. Neither the Company, nor its officers, agents or employees will be liable for indirect, incidental, special, punitive or consequential damages, including but not limited to damages for loss of anticipated profits or revenue, lost saving, or other economic loss in connection with or arising from any telecommunications service or message, whether arising in contract, warranty, strict liability, tort negligence of any kind (other than willful negligence or intentional misconduct) and regardless of whether the possibility of such damage resulting was foreseen.
- c. The Company shall not be liable for any interruption, failure or degradation of service due in whole or part to causes beyond its control including but not limited to: (1) acts of God, fires, flood or other catastrophes; (2) any law, order, regulation, directive, action or request of any instrumentality of the United States Government, or of any foreign, state or local government; (3) any national emergency, insurrection, riot, war, strike or labor difficulty; (d) any act or omission by any other carrier, including the carrier providing the resold services to the Company, or other entity affecting the facilities or equipment over which the Company services are provided; (5) any negligence by the Customer or defects or failures of the Customer's equipment; and (6) any negligent acts or omissions of third parties.
- d. Customer shall hold the Company harmless from any third-party claims arising out of Customer's use of the Company's service.

VI. Refusal, Termination or Suspension of Service

- a. The Company may refuse service to a Customer that fails or declines to make an advance payment requested by the Company.
- b. The Company may discontinue service without notice if it finds that Customer has furnished false or misleading information in an effort to obtain or retain service.
- c. The Company may terminate service 7 days after a written notice of termination is mailed to the last known billing address of a Customer that has failed to pay a bill for more than 15 days after it was rendered, or that has failed to pay disputed charges determined to be owed to the Company via the Company's billing dispute resolution procedures (see above) for more than 10 days after the end of the dispute resolution proceeding.

LONG DISTANCE SERVICE (Continued)

VII. RATES

Domestic Long Distance Plans

All plans will have a 30 second minimum billing, billed in 6 second increments thereafter.

For Long Distance Service provided in conjunction with Wikstrom Local Telephone Service in the Angle Inlet, Badger, Donaldson, Greenbush, Halma, Holt, Karlstad, Lake Bronson, Lancaster, Malung, Middle River, Newfolden, Roosevelt, Strandquist, Strathcona, Wannaska, Viking & Williams exchanges	<u>Charges</u>
a. First 30 minutes (state or interstate)	No Charge
b. Additional calling (Does not include International Calls)	\$0.10/min

International Long Distance Rates

Element Description	Term Country Code	Rate	Initial Interval	Additional Interval
US48 - US Virgin Islands - USVIRISL	VI	0.0825	30	6
US48 - US Virgin Islands - PUERTORICO	PR	0.0825	30	6
US48 - Caribbean - AM SAMOA	AS	0.044	30	6
US48 - Caribbean - ANGUIILLA	AI	0.68585	30	6
US48 - Caribbean - ANTIGUA	AN	0.65791	30	6
US48 - Caribbean - BAHAMAS	BA	0.30778	30	6
US48 - Caribbean - BARBADOS	BD	0.79816	30	6
US48 - Caribbean - BERMUDA	BM	0.23848	30	6
US48 - Caribbean - BRITISH VI	BV	0.45177	30	6
US48 - Caribbean - CAYMAN IS	CQ	0.35783	30	6
US48 - Caribbean - DOMINICA	DM	0.88473	30	6
US48 - Caribbean - DOMIN REP	DR	0.27071	30	6
US48 - Caribbean - GRENADA	GN	1.11122	30	6
US48 - Caribbean - JAMAICA	JM	0.80927	30	6
US48 - Caribbean - STKITTNEV	KA	0.63305	30	6
US48 - Caribbean - MONTSERRAT	RT	1.27193	30	6
US48 - Caribbean - ST LUCIA	SA	0.68277	30	6
US48 - Caribbean - TURKS CAIC	TC	0.79145	30	6
US48 - Caribbean - TRINIDAD	TR	0.91201	30	6
US48 - Caribbean - ST VINCENT	ZF	0.85613	30	6
US48 - Guam and Commonwealth of Northern Mariana Islands - GUAM	GU	0.28677	30	6
US48 - Guam and Commonwealth of Northern Mariana Islands - NO MARIANA	NN	0.28677	30	6

Rates continue on following page

International Long Distance Rates (Continued)

Element Description	Term Country Code	Rate	Initial Interval	Additional Interval
US48-International-AFGANISTAN	93	0.21164	30	6
US48-International-ALBANIA	355	0.2783	30	6
US48-International-ALGERIA	213	0.15444	30	6
US48-International-AMERSAMOA	684	0.946	30	6
US48-International-ANDORRA	376	0.27071	30	6
US48-International-ANGOLA	244	0.15587	30	6
US48-International-ARGENTINA	54	0.16027	30	6
US48-International-ARMENIA	374	0.22484	30	6
US48-International-ARUBA	297	0.15257	30	6
US48-International-ASCENSNIS	247	0.61831	30	6
US48-International-AUSTTERR	672	0.825	30	6
US48-International-AUSTRALIA	61	0.36014	30	6
US48-International-AUSTRIA	43	0.36014	30	6
US48-International-AZERBAIJAN	994	0.15587	30	6
US48-International-BAHRAIN	973	0.03465	30	6
US48-International-BANGLADESH	880	0.01859	30	6
US48-International-BELARUS	375	0.23441	30	6
US48-International-BELGIUM	32	0.22495	30	6
US48-International-BELIZE	501	0.19998	30	6
US48-International-BENIN	229	0.1837	30	6
US48-International-BHUTAN	975	0.11066	30	6
US48-International-BOLIVIA	591	0.08525	30	6
US48-International-BOSNIA	387	0.29161	30	6
US48-International-BOTSWANA	267	0.16467	30	6
US48-International-BRAZIL	55	0.2134	30	6
US48-International-BRUNEI	673	0.05126	30	6
US48-International-BULGARIA	359	0.37092	30	6
US48-International-BURKINAF	226	0.15202	30	6
US48-International-BURUNDI	257	0.14443	30	6
US48-International-CAFRICAREP	236	0.37279	30	6
US48-International-CAMBODIA	855	0.04598	30	6
US48-International-CAMEROON	237	0.21549	30	6
US48-International-CAPEVERDE	238	0.28655	30	6
US48-International-CHAD	235	0.10956	30	6
US48-International-CHILE	56	0.45342	30	6
US48-International-CHINA	86	0.01342	30	6
US48-International-COLOMBIA	57	0.09812	30	6
US48-International-CONGOBRAZ	242	0.07832	30	6
US48-International-CONGOKINS	243	0.07832	30	6

International Long Distance Rates (Continued)

Element Description	Term Country Code	Rate	Initial Interval	Additional Interval
US48-International-COOKISLND	682	0.78254	30	6
US48-International-COSTARICA	506	0.05401	30	6
US48-International-COTEDIVOIR	225	1.639	30	6
US48-International-CROATIA	385	0.16533	30	6
US48-International-CUBA	53	1.01816	30	6
US48-International-CYPRUS	357	0.02156	30	6
US48-International-CZECHREP	420	0.1958	30	6
US48-International-DENMARK	45	0.16599	30	6
US48-International-DIEGOGARC	246	7.54688	30	6
US48-International-DJIBOUTI	253	0.32076	30	6
US48-International-ECUADOR	593	0.16797	30	6
US48-International-EGYPT	20	0.07909	30	6
US48-International-ELSALVADOR	503	0.17358	30	6
US48-International-EQUATGUIN	240	0.17237	30	6
US48-International-ERITREA	291	0.24464	30	6
US48-International-ESTONIA	372	0.27247	30	6
US48-International-ETHIOPIA	251	0.22814	30	6
US48-International-FAEROEIS	298	0.18128	30	6
US48-International-FALKLANDIS	500	0.51667	30	6
US48-International-FIJI	679	0.2585	30	6
US48-International-FINLAND	358	0.0759	30	6
US48-International-FRANCE	33	0.52954	30	6
US48-International-FRENCHGUI	594	0.29601	30	6
US48-International-FRENCHPOLY	689	0.33154	30	6
US48-International-GABON	241	0.13431	30	6
US48-International-GAMBIA	220	0.25861	60	60
US48-International-GEORGIA	995	0.088	30	6
US48-International-GERMANY	49	0.2519	30	6
US48-International-GHANA	233	0.09988	30	6
US48-International-GIBRALTAR	350	0.24409	30	6
US48-International-GREECE	30	0.18183	30	6
US48-International-GREENLAND	299	0.59301	30	6
US48-International-GUADELOUPE	590	0.35189	30	6
US48-International-GUATEMALA	502	0.07634	30	6
US48-International-GUINEA	224	0.4642	30	6
US48-International-GUINEABISS	245	0.4642	30	6
US48-International-GUYANA	592	0.23848	30	6

International Long Distance Rates (Continued)

Element Description	Term Country Code	Rate	Initial Interval	Additional Interval
US48-International-HAITI	509	0.18161	30	6
US48-International-HONDURAS	504	0.16401	30	6
US48-International-HONGKONG	852	0.0187	30	6
US48-International-HUNGARY	36	0.14179	30	6
US48-International-ICELAND	354	0.29601	30	6
US48-International-INDIA	91	0.05203	30	6
US48-International-INDONESIA	62	0.946	30	6
US48-International-INMATLANE	871	9.625	30	6
US48-International-INMATLANW	874	11.583	30	6
US48-International-INMINDOC	873	11.583	30	6
US48-International-INMPACOC	872	9.625	30	6
US48-International-IRAN	98	0.12408	30	6
US48-International-IRAQ	964	0.08602	30	6
US48-International-IRELAND	353	0.29667	30	6
US48-International-ISRAEL	972	0.19899	30	6
US48-International-ITALY	39	0.19514	30	6
US48-International-JAPAN	81	0.09152	30	6
US48-International-JORDAN	962	0.06952	30	6
US48-International-KENYA	254	0.10373	30	6
US48-International-KIRIBATI	686	1.40492	30	6
US48-International-KOREANORTH	850	0.93258	30	6
US48-International-KOREASOUTH	82	0.05126	30	6
US48-International-KUWAIT	965	0.0682	30	6
US48-International-KYRGYZSTAN	996	0.09108	30	6
US48-International-LAOS	856	0.01925	30	6
US48-International-LATVIA	371	0.23584	30	6
US48-International-LEBANON	961	0.15444	30	6
US48-International-LESOTHO	266	0.55	30	6
US48-International-LESOTHO	426	0.55	30	6
US48-International-LIBERIA	231	0.21934	30	6
US48-International-LIBYAN	218	0.23584	30	6
US48-International-LIECHSTEIN	423	0.59279	30	6
US48-International-LITHUANIA	370	0.13288	30	6
US48-International-LUXEMBOURG	352	0.18128	30	6
US48-International-MACAO	853	0.04994	30	6
US48-International-MACEDONIA	389	0.27071	30	6
US48-International-MADAGASCAR	261	0.2497	30	6
US48-International-MALAWI	265	0.1089	30	6
US48-International-MALAYSIA	60	0.04048	30	6

International Long Distance Rates (Continued)

Element Description	Term Country Code	Rate	Initial Interval	Additional Interval
US48-International-MALDIVES	960	0.25025	30	6
US48-International-MALI	223	0.23199	30	6
US48-International-MALTA	356	0.25355	30	6
US48-International-MARSHLLIS	692	0.25278	30	6
US48-International-MARTINIQUE	596	0.891	30	6
US48-International-MAURITANIA	222	0.10252	30	6
US48-International-MAURITIUS	230	0.10252	30	6
US48-International-MAYOTTEIS	269	0.33286	30	6
US48-International-MICRONESIA	691	1.485	30	6
US48-International-MOLDOVA	373	0.14564	30	6
US48-International-MONACO	377	0.28831	30	6
US48-International-MONGOLIA	976	0.1265	30	6
US48-International-MONTENEGRO	382	0.55	30	6
US48-International-MOROCCO	212	0.30558	30	6
US48-International-MOZAMBIQUE	258	0.20658	30	6
US48-International-MYANMAR	95	0.26411	30	6
US48-International-NAMIBIA	264	0.17985	30	6
US48-International-NAURU	674	1.04962	30	6
US48-International-NEPAL	977	0.13596	30	6
US48-International-NETHANTIL	599	0.18678	30	6
US48-International-NETHERLAND	31	0.06138	30	6
US48-International-NEWCALEDO	687	0.24431	30	6
US48-International-NEWZEALAN	64	0.2585	30	6
US48-International-NICARAGUA	505	0.18392	30	6
US48-International-NIGERREP	227	0.07777	30	6
US48-International-NIGERIA	234	0.07777	30	6
US48-International-NIUEISLND	683	3.11168	30	6
US48-International-NORWAY	47	0.22374	30	6
US48-International-OMAN	968	0.14311	30	6
US48-International-PAKISTAN	92	0.07326	30	6
US48-International-PALAU	680	0.39127	30	6
US48-International-PANAMA	507	0.0561	30	6
US48-International-PAPUANEWG	675	3.10728	30	6
US48-International-PARAGUAY	595	0.08536	30	6
US48-International-PERU	51	0.25861	30	6
US48-International-PHILIPPINE	63	0.1012	30	6
US48-International-POLAND	48	0.26873	30	6
US48-International-PORTUGAL	351	0.16973	30	6
US48-International-QATAR	974	0.16852	30	6

International Long Distance Rates (Continued)

Element Description	Term Country Code	Rate	Initial Interval	Additional Interval
US48-International-REUNIONIS	262	0.33913	30	6
US48-International-ROMANIA	40	0.23507	30	6
US48-International-RUSSIA	7	0.04895	30	6
US48-International-RWANDA	250	0.06182	30	6
US48-International-SAFRICA	27	0.17358	30	6
US48-International-SAMOA	685	1.166	30	6
US48-International-SANMARINO	378	0.03993	30	6
US48-International-SAOTOME	239	1.0054	30	6
US48-International-SAUDIARAB	966	0.09812	30	6
US48-International-SENEGAL	221	0.20141	30	6
US48-International-SERBIA	381	0.24332	30	6
US48-International-SEYCHLLISI	248	0.04169	30	6
US48-International-SIERRALEO	232	0.26246	30	6
US48-International-SINGAPORE	65	0.01573	30	6
US48-International-SLOVAKIA	421	0.24266	30	6
US48-International-SLOVENIA	386	0.3487	30	6
US48-International-SOLOMONIS	677	0.99253	30	6
US48-International-SOMALIDEM	252	0.49082	30	6
US48-International-SPAIN	34	0.24915	30	6
US48-International-SRILANKA	94	0.06908	30	6
US48-International-STHELENA	290	1.03081	30	6
US48-International-STPIERMIQN	508	0.34045	30	6
US48-International-SUDAN	249	0.0594	30	6
US48-International-SURINAM	597	0.15257	30	6
US48-International-SWAZILAND	268	0.15323	30	6
US48-International-SWEDEN	46	0.13871	30	6
US48-International-SWITZERLND	41	0.28457	30	6
US48-International-SYRIA	963	0.17864	30	6
US48-International-TAIWAN	886	0.0363	30	6
US48-International-TAJIKISTAN	992	0.06259	30	6
US48-International-TANZANIA	255	0.06446	30	6
US48-International-THAILAND	66	0.02464	30	6
US48-International-TOGOLESER	228	0.30811	30	6
US48-International-TONGA	676	0.1386	30	6
US48-International-TUNISIA	216	0.36641	30	6
US48-International-TURKEY	90	0.14311	30	6
US48-International-TURKMNSTAN	993	0.06446	30	6
US48-International-TUVALU	688	2.97143	30	6
US48-International-UAEMIRAT	971	1.13234	30	6

International Long Distance Rates (Continued)

Element Description	Term Country Code	Rate	Initial Interval	Additional Interval
US48-International-UKINGDOM	44	0.231	30	6
US48-International-UGANDA	256	0.0759	30	6
US48-International-UKRAINE	380	0.09427	30	6
US48-International-URUGUAY	598	0.18293	30	6
US48-International-UZBEKISTAN	998	0.02695	30	6
US48-International-VANUATU	678	0.49137	30	6
US48-International-VENEZUELA	58	0.20086	30	6
US48-International-VIETNAM	84	0.0506	30	6
US48-International-WALLISFUT	681	3.10805	30	6
US48-International-YEMEN	967	0.10252	30	6
US48-International-ZAMBIA	260	0.1089	30	6
US48-International-ZANZIBAR	259	1.584	30	6
US48-International-ZIMBABWE	263	0.374	30	6
US48-Mexico-MEXICO	52	0.19822	60	60